

Improving lives THROUGH supports and services THAT FOSTER Self-determination.

1/3/20

Guideline 55-Provider Relations Review

<u>Guideline 55-Provider Relations Review</u> has been updated and posted to the Division website. Changes to the guideline include:

- Specifies when Provider Relations performs the initial review
- Separated Annual Performance Report, Annual Meeting, and Annual plan into different sections for distinction and clarity
- Reflected the current practice of collecting the employee universal sample size per CMS requirements
- Reflected the current practice of reviewing progress notes for reportable events per event management requirements

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